

ROLE PROFILE

Role Title:	Care & Support Worker
Department:	Extra Care
Role Purpose:	<p>Ensure the Health & safety of the building and its occupants</p> <p>To ensure that each individual customer receives a high quality service which meets individual's needs.</p> <p>To participate in promoting the schemes services within the local community.</p> <p>To work as a team and to promote a customer centred approach to Care and Support planning.</p>
Reporting to:	Scheme Manager
Responsible for:	N/A
Disclosure level:	Enhanced
Role Level:	Detail the Behaviours & Standards level that this role sits at: <u>Frontline Worker</u>

Key Role Responsibilities	As above (ROLE PURPOSE)
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Education, Qualifications and Training	<p>NVQ Level 2 or working towards this qualification</p> <p>All training will be provided.</p>
Knowledge and Experience	<p>Good verbal & written communication.</p> <p>Some experience with working with vulnerable people.</p>
Role Specific Skills & Behaviours	<p>Working as an individual and as part of a team.</p> <p>Understanding of vulnerable peoples needs.</p> <p>Must be able to take responsibility in an emergency.</p>